

casa madre
cancun

This Short-Term Rental Agreement (the "Agreement") is entered by and between Casa Madre (The property known as Casa Madre, located at Villas Xik Nal casa 16, El Table. Antonio E. Savignac. Cancun, Quintana Roo ("CM") and the "Guests".

The main guest mandatorily needs to stay at the CM, sign this Agreement and be the responsible point of contact with CM ("Main Guest"). Main Guest must send all IDs and a list with the names of the guests that will stay at CM at least 30 days prior to arrival to ana@casamadrecancun.com or/and your online platform.

We will send you check in info 2 days prior to your arrival. When you arrive to the condominium, please sign the check in format with security.

RULES OF USE FOR ALL GUESTS AT CM

- Preserve CM and all its contents in the same condition in which they were received.
- Vacate at 10:00 AM on check out day. If guests do not vacate the property, a full night rate fee plus taxes (applicable rate of the day) will be charged. *We might be able to extend check out time depending on our availability. If you would like to extend your check out, let us know. We will know if it's possible to extend your check out time a day or two prior to your departure.*
- No parties or gatherings are allowed at CM.
- Noise must be always kept at a respectful volume to other residents in the condominium. If CM is fined for loud volume, Guests must cover the fine cost it in its totality.
- External visitors are not allowed inside CM.
- Should there be any providers (such as chef, mixologist, masseuse.), please notify CM at least 72 hours prior to arrival with a list with their names, date and time of arrival and departure so security will be able to grant them access.
- Any kind of illegal activity is strictly forbidden within CM. Smoking is prohibited inside the house. The smoking cleaning fee is US\$200 per room.
- Animals are not permitted inside CM. In case of breach, a pet fee and a pet cleaning fee will be applied. CM is not responsible for guests lost or damaged items of Guests.
- Utility services such as internet, electricity, water and gas are external to us. Any failure in them do not cause refunds or compensations. We provide constant maintenance to the villa and all its contents. In case of failure of any of its items, including electronic equipment and A/Cs, no refunds will apply. However, we will try to solve the issue and do our best accommodate guests for their maximum comfort within the villa.
- **CAR AND PARKING INSTRUCTIONS** **5-mph speed limit** inside the condominium must be ALWAYS respected. Park maximum one car as close to the house gate as possible. If your transportation does not have clearance to the condominium or is taking longer than expected, please walk to the front gate to board.

CHECK OUT INSTRUCTIONS

- Please turn all A/Cs of when leaving the house and when checking out.
- Kitchen must be left clean, and garbage taken outside. If the kitchen is not left clean, a \$25 cleaning fee will be applied. If garbage is not taken out, a \$10 fee will be applied.
- Towels and linens are not required to get washed or moved to the laundry room. We will take care of them.
- A charge of \$25 applies to any lost, stained, or damaged towel.
- Please turn all A/Cs of when leaving the house and when checking out.
- In case of urine, blood, vomit or similar accidents or situations inside CM, a cleaning fee of US\$200 per event will be charged to the Guests.

The guests release and agree to hold harmless all members of the staff and employees of CM, included but not limited to management and/or owners for any loss or damage to personal property or for any injury caused to them or their visitors while they stay at CM.

In case of Guests' disobedience or breach of any of the terms this Agreement, CM may, at its sole discretion, terminate this Agreement effective immediately. In such case, Guests must vacate in no more than one hour without any right to request, demand or collect the Rent or Security Deposit.

Main guest name and signature: _____

Date: _____