

SHORT-TERM RENTAL AGREEMENT

This Short-Term Rental Agreement (the "Agreement") is entered into by and between Casa Madre (the property known as Casa Madre, located at Villas Xik Nal, Casa 16, El Table, Antonio E. Savignac, Cancun, Quintana Roo) ("CM") and the Guests.

1. MAIN GUEST RESPONSIBILITIES

- The Main Guest must be present during the stay, sign this Agreement, and serve as the primary point of contact with CM.
- The Main Guest must provide a list of all guests staying at CM and submit copies of their IDs at least 30 days prior to arrival to ana@casamadrecancun.com or through the booking platform.
- Check-in details will be provided two days before arrival. Upon arrival, the Main Guest must sign the check-in form with security.

2. RULES OF USE FOR ALL GUESTS

- Maintain CM and all its contents in the same condition as received.
- No parties or gatherings are allowed.
- Condominium outdoor areas and pool are off limits.
- Noise levels must be kept respectful to other residents. If CM receives a noise-related fine, Guests are responsible for the full amount.
- External visitors are not allowed.
- If hiring service providers (e.g., chef, mixologist, masseuse), notify CM at least 72 hours in advance with their names and expected arrival/departure times for security clearance.
- Illegal activities and smoking inside the property are strictly prohibited. A \$200 smoking cleaning fee per room will be applied if violated.
- Pets are not allowed. If breached, a pet fee and pet cleaning fee will be charged.
- CM is not responsible for lost or damaged personal items.
- CM is not liable for external utility failures (internet, electricity, water, gas). No refunds or compensations will be provided for service interruptions, though CM will make every effort to resolve issues promptly.

3. CAR & PARKING INSTRUCTIONS

- A 5-mph speed limit must always be respected inside the condominium.
- One car is allowed per reservation and should be parked as close to the house gate as possible.
- If transportation is delayed or cannot enter the condominium, Guests must walk to the front gate for pickup.

4. CHECK-OUT INSTRUCTIONS

- Turn off all A/C units when leaving the house and upon check-out.
- The kitchen must be left clean, and trash must be taken out. Fees apply for non-compliance:
- Do not wash or move towels and linens; our team will handle them.
- Damaged, stained, or lost towels will incur a \$25 charge per item.
- A \$200 cleaning fee per incident applies for urine, blood, vomit, or similar accidents inside CM.

5. LIABILITY & AGREEMENT TERMINATION

- Guests release and hold harmless all CM staff, management, and owners from any liability related to personal injury or property damage during their stay.
- Any violation of this Agreement grants CM the right to terminate the stay immediately. In such cases, Guests must vacate within one hour, with no refund of rent or security deposit.

6. ACKNOWLEDGMENT & SIGNATURE

Main Guest Name & Signature: _____